



SOTI CERTIFICATION PROGRAM OVERVIEW

The **SOTI Certification Program** enables SOTI's customers and partners to validate their knowledge and skill set while earning formal recognition of their expertise. The program includes eight exams tailored to specific learner personas and SOTI products, addressing the diverse needs of our customers and partners.

To become **SOTI Certified**, participants must successfully complete a timed, open-book online exam delivered through the SOTI Academy Learning Management System. Upon passing, a downloadable certificate and shareable badge are provided as proof of achievement.

SOTI Partners: All SOTI Partners have access to these exams through SOTI Academy.

SOTI Customers: Customers are required to have SOTI Academy access prior to purchasing any SOTI Certified Exams. SOTI Academy access can be obtained through a paid Support Entitlement or through a separate standalone purchase of SOTI Academy.

For more information, please contact your SOTI Sales Account Representative or Partner Representative.

SOTI MobiControl 2025.0 Certifications

	Recommended Web-Based Training	Competencies	Questions & Scoring	Resources
 <p>SOTI MobiControl Solutions Architect (MSA) 2025.0</p>	<p>SOTI MobiControl Fundamentals + Administration Complete Series</p> <p>1+ year experience managing and optimizing a SOTI MobiControl environment</p>	<ul style="list-style-type: none"> System Components SOTI XTreme Hub Deployment Optimization Certificates System Logging Administration Utility API Integration Search Index Database Optimization Advanced Integrations 	<p>50 Questions out of a randomized question bank</p> <p>Passing Score: 75%</p> <p>Time Duration: 2.5 hours</p>	<p>Getting Started with SOTI MobiControl</p> <p>SOTI MobiControl Online Help Documentation</p> <p>SOTI MobiControl Knowledge Base Articles</p>
 <p>SOTI MobiControl Administrator (MCA) 2025.0</p>	<p>SOTI MobiControl Fundamentals + Administration Complete Series</p> <p>6+ months experience managing devices</p>	<ul style="list-style-type: none"> User & Group Management Profile Management Policy Management Agent Upgrades Advanced Device Configurations Enrollment Management Global Settings Third-Party Integrations SOTI XTreme Hub System Health Geofencing Play Integrity API Microsoft Integrations APIs iOS Declarative Device Management SOTI Virtual Private Network Dashboards Profile Installation Priority Content Library Approvals Enterprise App Store 	<p>45 Questions out of a randomized question bank</p> <p>Passing Score: 80%</p> <p>Time Duration: 2 hours</p>	<p>SOTI MobiControl Introduction</p> <p>SOTI MobiControl Navigate the Web Console</p> <p>SOTI MobiControl Android Enrollment</p> <p>SOTI MobiControl Online Help Documentation</p> <p>SOTI MobiControl Knowledge Base Articles</p>
 <p>SOTI MobiControl Technician (MST) 2025.0</p>	<p>SOTI MobiControl Fundamentals Complete Series</p> <p>6+ months experience managing devices</p>	<ul style="list-style-type: none"> Device Search & Monitoring Messaging & Scripting Remote Control Application & Profile Management Agent Deployment & Upgrades Device Enrollment Device Attributes & Notes Alerts & Notifications Device Point-of-View Usage Content Library Shared Device Experience Import & Export Android Classic Agent (Advanced) Console Actions 	<p>40 Questions out of a randomized question bank</p> <p>Passing Score: 80%</p> <p>Time duration: 2 hours</p>	<p>SOTI MobiControl Playlist</p> <p>SOTI MobiControl Online Help Documentation</p> <p>SOTI MobiControl Knowledge Base Articles</p>



SOTI XSight 2025.0 Certifications

	Recommended Web-Based Training	Competencies	Questions & Scoring	Resources
 <p>SOTI XSight Operational Intelligence (XOI) 2025.0</p>	<p>SOTI XSight Complete Series</p> <p>6+ months experience with the SOTI XSight Console</p>	<ul style="list-style-type: none"> Analysis Profiles Watchlists Battery Status Dashboard Smart Battery Dashboard App Dashboards Network/Data Dashboards Last Location Dashboard Device Spotlight Dashboard Configuration Reports & Exports Search Functions SOTI XSight Agent Deployment Personal Shopper Dashboards 	<p>40 Questions</p> <p>Passing Score: 80%</p> <p>Time duration: 2 hours</p>	<p>Feature Focus: Configuring SOTI XSight Live View</p> <p>How To: Get Started with SOTI XSight Live View</p> <p>How To: Configure SOTI XSight Live View</p> <p>SOTI XSight Online Help Documentation</p>
 <p>SOTI XSight Live View & Indoor Location (XLI) 2025.0</p>	<p>SOTI XSight Complete Series</p> <p>6+ months experience with the SOTI XSight Console</p>	<ul style="list-style-type: none"> Live View Configuration Standard Topics Custom Topics Starting & Using Views Display Modes Session Management Control Panel Live View Window Configuration Shared Topics Indoor Location Events System View Live View API Export Utility Business Value 	<p>40 Questions</p> <p>Passing Score: 75%</p> <p>Time duration: 2 hours</p>	<p>How To: Use SOTI XSight Watchlist for Proactive Device Monitoring</p> <p>How To: Optimize Your Apps with App Usage Dashboards</p> <p>How To: Optimize Battery Performance with Battery and Smart Battery Dashboards</p>
 <p>SOTI XSight Incident Management & Advanced Diagnostics Professional (XID) 2025.0</p>	<p>SOTI XSight Complete Series</p> <p>6+ months experience with the SOTI XSight Console</p>	<ul style="list-style-type: none"> Incident Creation Incident Management Incident Dashboard Attachments Remote Control Chat Services Advanced Diagnostics Service-Level Agreement Email Configuration Group Roles Notifications Workflow Dashboard Management SOTI MobiControl Integration Live Support Remote Control & Chat Permissions 	<p>40 Questions</p> <p>Passing Score: 75%</p> <p>Time duration: 2 hours</p>	<p>SOTI XSight Online Help Documentation</p> <p>SOTI XSight Knowledge Base Articles</p>

SOTI Connect 2025.0 Certifications

Recommended Web-Based Training	Competencies	Questions & Scoring	Resources
 SOTI Connect Administrator (SCA) 2025.0	<ul style="list-style-type: none">• Setup & Install SOTI Connect• Root Certificate Purpose & Setup• Protocol Adapters: Representational State Transfer vs Message Queuing Telemetry Transport vs Simple Network Management Protocol & Enrollment• Clustering: Management Server, Protocol Adapter Prerequisites & Process, File Server Cluster• Device Discovery Requirement & Process	<ul style="list-style-type: none">• System Management Page: Purpose, Features, Functions• Authentication & Authorization Options• Device Type Definitions• Users & Permissions Capabilities• Network Inventory View Purpose• System Component Logs Location• Certified & Supported Devices List	<p>Getting Started with SOTI Connect</p> <p>Introduction to SOTI Connect Components</p> <p>SOTI Connect Online Help Documentation</p> <p>SOTI Connect Knowledge Base Articles</p>
 SOTI Connect Technician (SCT) 2025.0	<ul style="list-style-type: none">• SOTI Connect Interface• Devices Menu• Device Menu• Rules• Filestore• Logging• Certificates	<ul style="list-style-type: none">• Design Studio• Archival• Configuration• Reports• Console Settings• SOTI ONE Integration• Protocols• Permissions	<p>SOTI Connect Playlist</p> <p>SOTI Connect Online Help Documentation</p> <p>SOTI Connect Knowledge Base Articles</p>